CVS caremark®

Here's an overview of your CVS Caremark® pharmacy benefits.

Pennsylvania Turnpike Commission (PTC)

Your prescription benefits administered by CVS Caremark are designed to bring you quality pharmacy care that will help you save money. The following is a brief summary of your prescription benefits. On the back side, you will find Frequently Asked Questions.

	Any In-Network Pharmacy		Select participating retail or mail order pharmacy*	CVS Specialty®
	(Up to a 31-day supply)	(31-day supply **on or after third fill of maintenance medications)**	(90-day supply)	(30-day supply)
Generic Medications	**$15**	**$25**	**$20**	**$15**
Preferred Brand-Name Medications	**$23**	**$41**	**$32**	**$23**
Non-Preferred Brand-Name Medications	**$41**	**$77**	**$59**	**$41**

Please Note: When a generic is available but the pharmacy dispenses the brand-name for any reason, you will pay the difference between the brand- name medication and the generic plus the brand copay.**

Generic Medications

Always ask your doctor if a generic option is available. It could save you money.

Preferred Brand-Name Medications

If a generic is not available or appropriate, ask your doctor to prescribe a medication from your plan's preferred drug list.

Non-Preferred Brand-Name Medications

Some medications will be considered non-preferred under your prescription benefit plan, which means your cost may increase. Changing to a preferred medication, if available, may help you avoid paying more.

CVS Specialty

If you have a complex or chronic condition (such as rheumatoid arthritis, multiple sclerosis or psoriasis), CVS Specialty provides access to the medications you need, along with personalized support to help you stay on track with your therapy.

You have a dedicated CareTeam led by a pharmacist and nurse who are specialists in your condition. They can help with everything from getting started and managing side effects to injection training or finding financial assistance.

Get started with CVS Specialty
Visit CVSspecialty.com/enroll.
Call us at 1-800-237-2767.

Mail Service Pharmacy

Save on medications you take regularly (such as high blood pressure or diabetes medications) when you have them delivered by mail, in 90-day supplies from a select participating mail service pharmacy.

Convenience
Mail delivery means no more monthly trips to the pharmacy. And with automatic refills, we'll keep track of refills for you.

Two easy ways to get started
Visit Caremark.com/mailservice.
Call us at 1-855-270-2366 for live help getting set up.

We're here to help.

If you have any questions about your prescription plan or costs, call us at **1-855-270-2366**.

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*Sign into Caremark.com/PharmacyLocator to find a select participating pharmacy.

**Copayment, copay or coinsurance means the amount a plan participant is required to pay for a prescription in accordance with a Plan, which may be a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan.

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Frequently Asked Questions Regarding Benefits

Q: How do I register at Caremark.com?

A: Go to **Caremark.com/startnow.**

Q: How do I fill prescriptions?

A: Choosing how to fill your prescription depends on whether you are ordering medication you take regularly, or medication you take for a short time:

- **For medications taken for a short time (like an antibiotic),** fill anywhere in our network of more than 65,000 pharmacies nationwide.
- **For medications you take regularly (such as for high blood pressure or diabetes)**, you have the option to pick or get delivery of 90-day supplies at select participating pharmacies:
  - For medication pickup or delivery from a select participating pharmacy:
    - Sign in to **Caremark.com/PharmacyLocator** to find a select participating pharmacy.
    - Then ask your prescriber for a 90-day prescription.
    - If you need additional help, call Customer Care at **1-855-270-2366**
  - To pick up your 90-day supply at CVS Pharmacy, choose either option below:
    - Bring a new prescription to your local select participating pharmacy or have your prescriber submit a prescription to the select participating pharmacy of your choice.
    - Call Customer Care at **1-855-270-2366**

Q: Which prescriptions can I fill through mail order?

A: Mail order pharmacies can fill prescriptions for medications you take regularly. Medications used to treat high blood pressure or diabetes are examples of this kind of medication.

Q: If I choose CVS Caremark Mail Service Pharmacy as my select participating mail order pharmacy, how do I start delivery by mail?

A: Choose one of four easy ways:

1. Phone: Call Customer Care at **1-855-270-2366**
2. Online: Visit **Caremark.com/mailservice** and sign in. Follow the guided steps to request a new prescription. Once we have your information, we will contact your doctor for a 90-day prescription for your current medication
3. Your doctor can e-prescribe to CVS Caremark
4. Mail: Fill out and return a mail service order form. You can download one at **Caremark.com**, or call Customer Care at **1-855-270-2366**

Q: How long does it take to receive medications I order through CVS Caremark Mail Service?

A: For new prescriptions, it can take up to 10 calendar days from the day you submit your order for delivery of your medication. Refills are usually delivered within 7 calendar days of placing your order. Although CVS Caremark processes orders within a day or two, the exact delivery day is dependent on the U.S. Postal Service.

Q: How can I check the status of my refill order?

A: You can check the status of your refill order at **Caremark.com**. Click "My Account" on the top right of the page, then click "Prescription History and Order Status." You can also call Customer Care at **1-855-270-2366**.

Q: Will I be reminded when it's time to refill?

A: Yes. You can sign up for refill reminders in one of three ways:

- Visit **Caremark.com**
- Use the CVS Caremark mobile app
- Call Customer Care at **1-855-270-2366**

Q: How can I check that my current pharmacy is in my plan's network?

A: You can visit **Caremark.com/PharmacyLocator.** You can also call Customer Care at **1-855-270-2366**.

Q: How can I find out how much my medication will cost?

A: Find out the cost of your medication by visiting **Caremark.com** and use the Check Drug Cost tool or by calling Customer Care at **1-855-270-2366.**

Q: What if I want to speak with a pharmacist?

A: You can speak to a pharmacist 24 hours a day, seven days a week, by calling Customer Care at **1-855-270-2366.** When you call, you may be asked several questions to verify your identification.

*Sign into Caremark.com/PharmacyLocator to find a select participating pharmacy.

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