



Revenue Assurance Plan Metrics Summary



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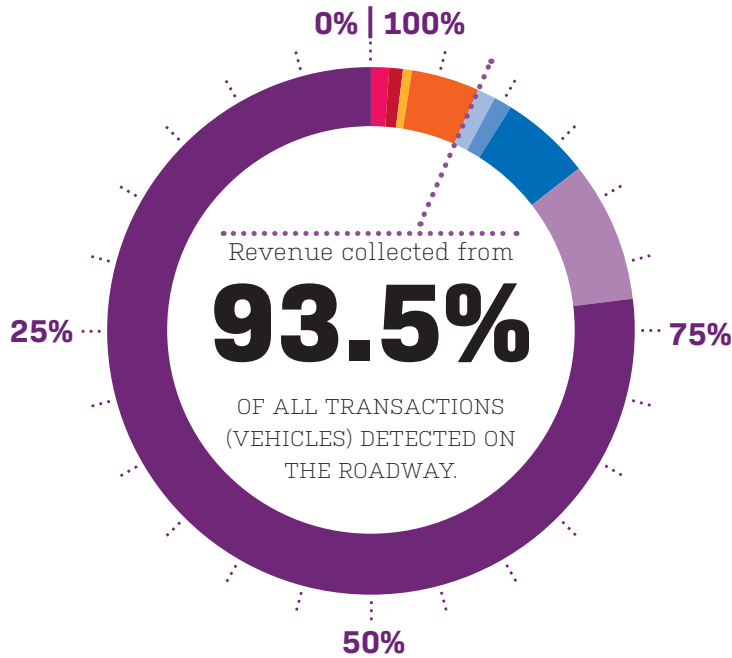
Reporting period:
APR 2021–MAR 2022

Total Transactions:
197,071,519

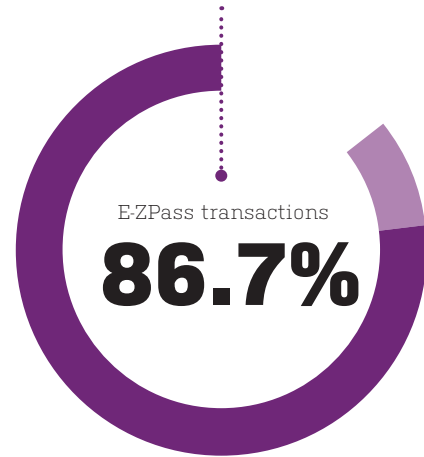
Revenue estimated for paid/expected paid transactions:
\$1,491,266,632

Overall performance summary

APR 2021-MAR 2022



Percentage of all transactions within the past 12 months that were paid and expected to be paid within 150 days of the transaction being recorded.



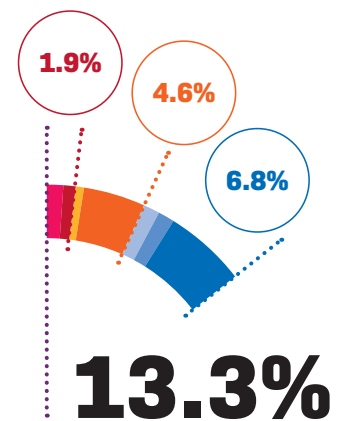
Percentage of all transactions paid via E-ZPass, majority by transponder in the vehicle or some by license plate matched to E-ZPass customer account.

BREAKDOWN OF NON-E-ZPASS TRANSACTIONS

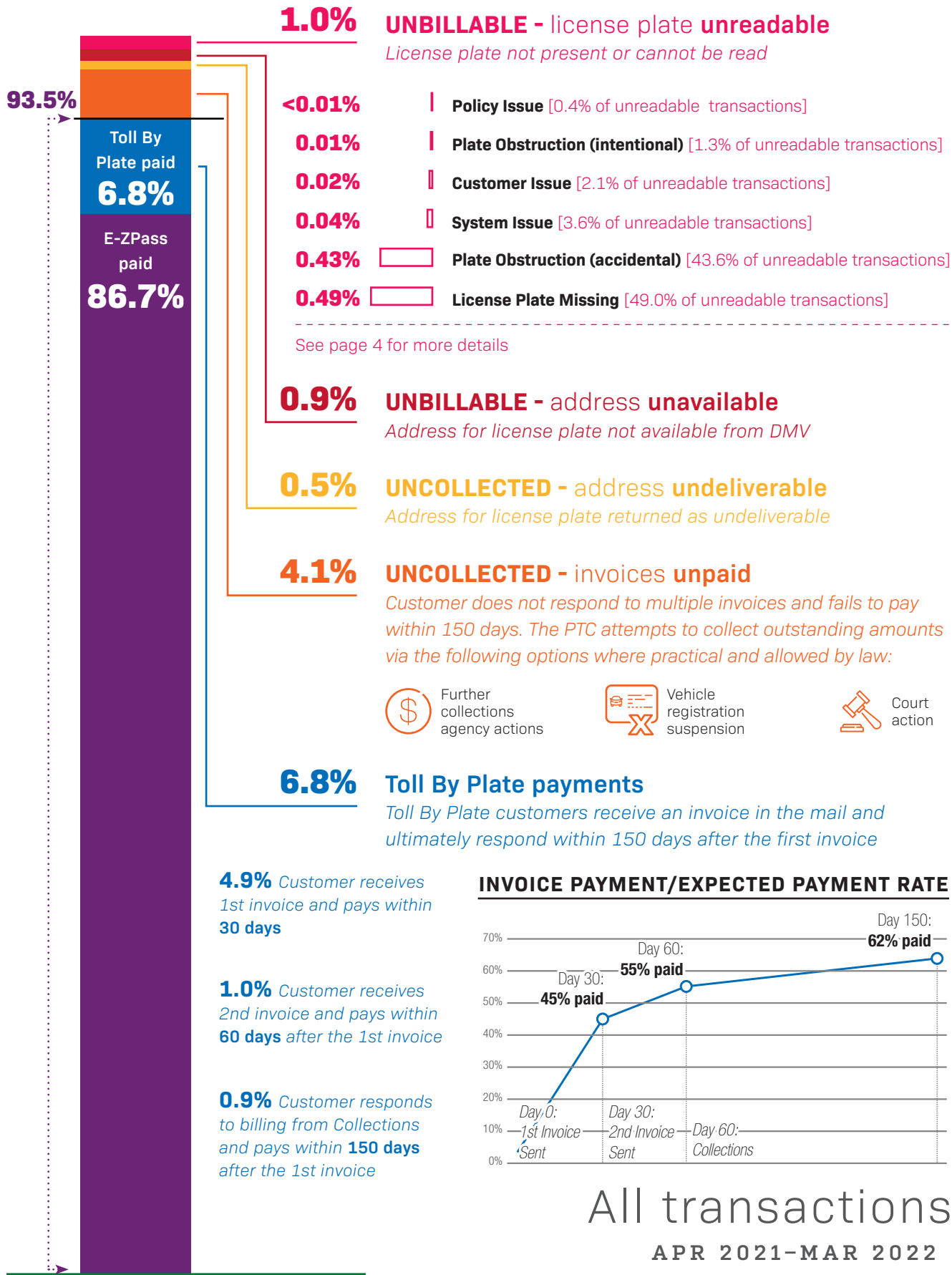
Unbillable
1.9% of all transactions [14.3% of Toll By Plate transactions]
Percentage of transactions that cannot be pursued, either because no license plate could be identified or because no valid address could be found for the license plate.

Uncollected
4.6% of all transactions [34.6% of Toll by Plate transactions]
Percentage of transactions for which an invoice can be generated, but the customer does not pay within 150 days.

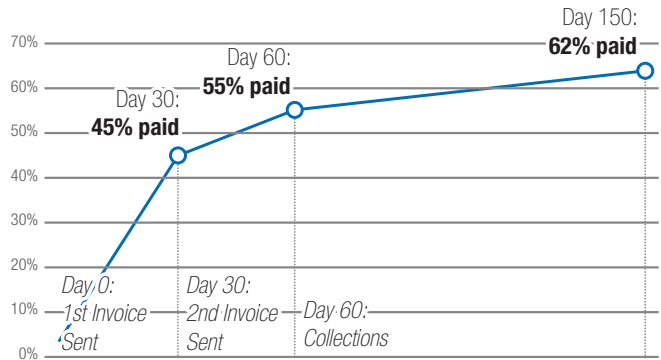
Paid and expected to be paid
6.8% of all transactions [51.1% of Toll By Plate transactions]
Percentage of transactions for which an invoice can be generated and delivered to a customer and the customer pays within 150 days.



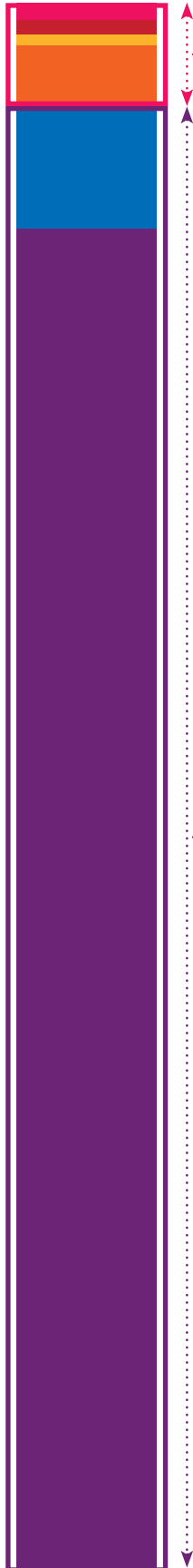
Percentage of all transactions made by drivers that are NOT E-ZPass customers.



INVOICE PAYMENT/EXPECTED PAYMENT RATE



All transactions
APR 2021-MAR 2022



6.5%

6.5% of all transactions recorded from Apr 2021 - Mar 2022 are expected to be unbillable or uncollected, with an estimated value of \$155 million.*

Collection and enforcement efforts continue beyond the reporting period.

* Higher toll rates for Toll By Plate result in higher values per transaction paid or lost.

93.5%

93.5% of all transactions recorded from Apr 2021 - Mar 2022 are paid or expected to be paid, with an estimated value of \$1.49 billion.*

All transactions

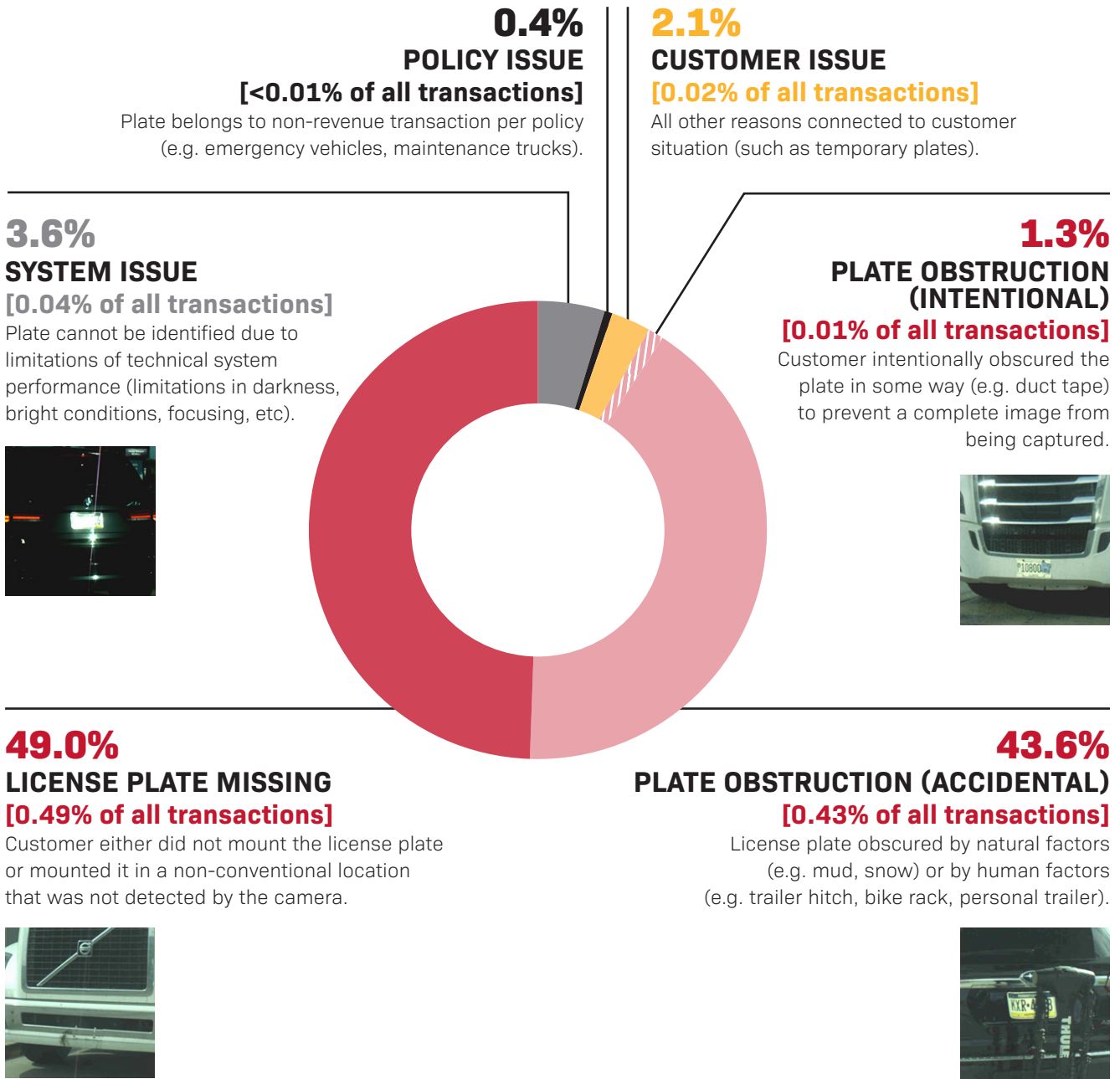
APR 2022-MAR 2022

Pennsylvania Turnpike Commission

Summary of unreadable license plates (1.0% of all transactions)

APR 2021-MAR 2022

Unreadable license plates represent **1% of all transactions**.
The graphic below is a further breakdown of that 1% of all transactions.



Invoices sent by state

APR 2021-MAR 2022

Identifies all states accounting for 1.0% or more of invoices over the past 12 months. Payment rates are generally similar across states.

