



Revenue Assurance Plan Metrics Summary



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Reporting period:
JAN 2022-DEC 2022

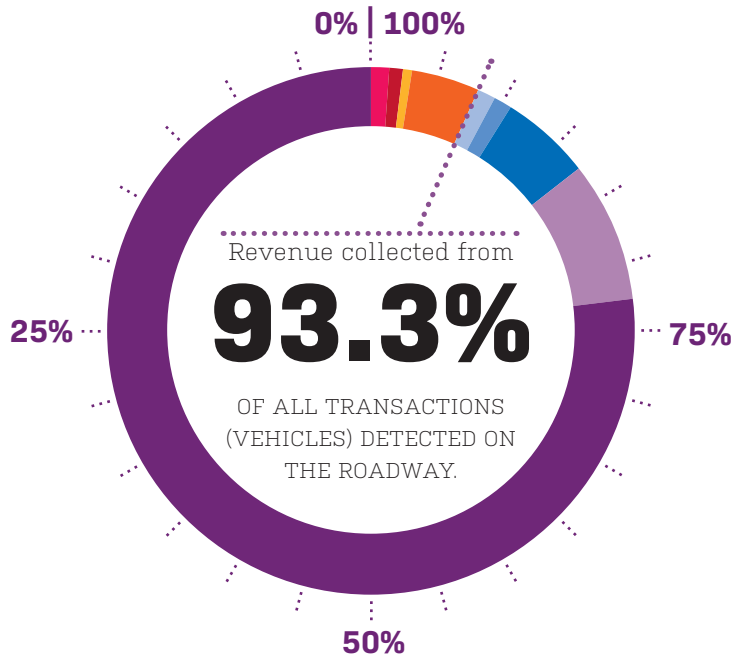
Total Transactions:
201,999,318

Revenue estimated for paid/expected paid transactions:

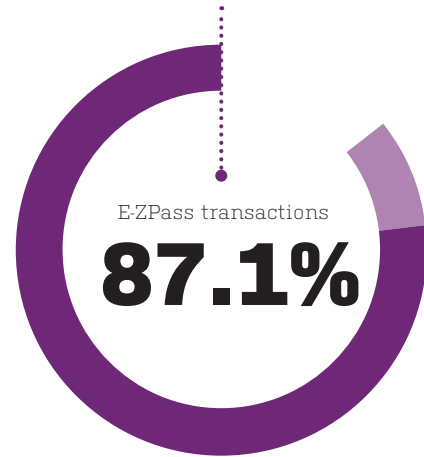
\$ 1,570,085,983

Overall performance summary

JAN 2022-DEC 2022



Percentage of all transactions within the past 12 months that were paid and expected to be paid within 150 days of the transaction being recorded.



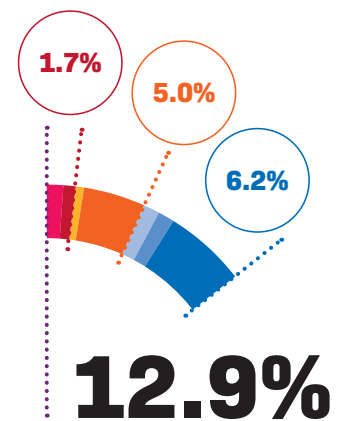
Percentage of all transactions paid via E-ZPass, majority by transponder in the vehicle or some by license plate matched to E-ZPass customer account.

BREAKDOWN OF NON-E-ZPASS TRANSACTIONS

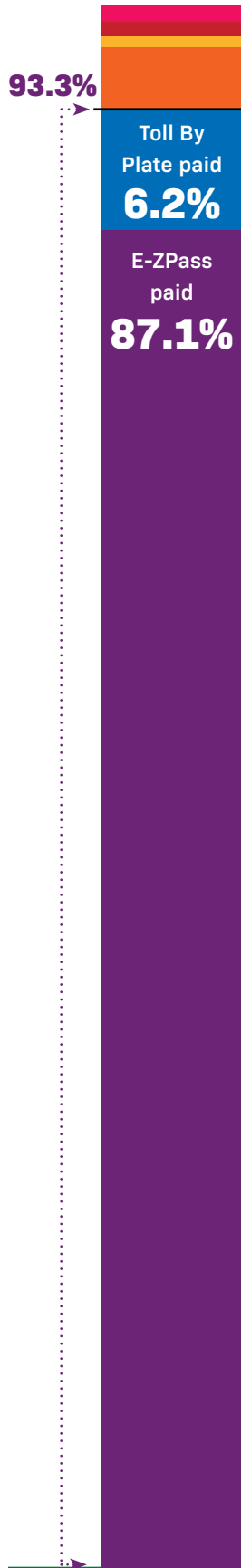
Unbillable
1.7% of all transactions [13.2% of Toll By Plate transactions]
 Percentage of transactions that cannot be pursued, either because no license plate could be identified or because no valid address could be found for the license plate.

Uncollected
5.0% of all transactions [38.7% of Toll by Plate transactions]
 Percentage of transactions for which an invoice can be generated, but the customer does not pay within 150 days.

Paid and expected to be paid
6.2% of all transactions [48.1% of Toll By Plate transactions]
 Percentage of transactions for which an invoice can be generated and delivered to a customer and the customer pays within 150 days.



Percentage of all transactions made by drivers that are NOT E-ZPass customers.



1.0% UNBILLABLE - license plate unreadable

License plate not present or cannot be read

- <0.01%** | Policy Issue [0.7% of unreadable transactions]
- 0.02%** | Plate Obstruction (intentional) [2.1% of unreadable transactions]
- 0.03%** | Customer Issue [3.4% of unreadable transactions]
- 0.03%** | System Issue [3.5% of unreadable transactions]
- 0.42%** □ Plate Obstruction (accidental) [42.9% of unreadable transactions]
- 0.47%** □ License Plate Missing [47.4% of unreadable transactions]

See page 4 for more details

0.7% UNBILLABLE - address unavailable

Address for license plate not available from DMV

0.5% UNCOLLECTED - address undeliverable

Address for license plate returned as undeliverable

4.5% UNCOLLECTED - invoices unpaid

Customer does not respond to multiple invoices and fails to pay within 150 days. The PTC attempts to collect outstanding amounts via the following options where practical and allowed by law:



Further collections agency actions



Vehicle registration suspension



Court action

6.2% Toll By Plate payments

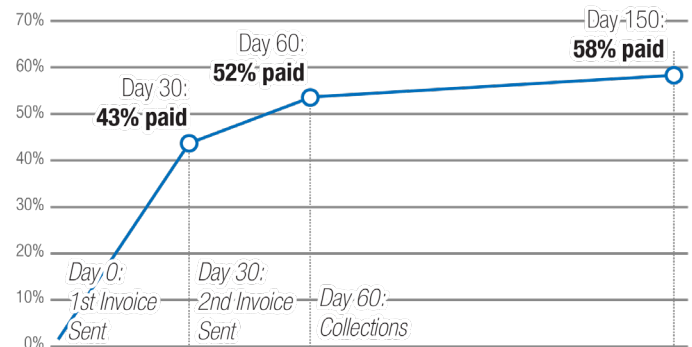
Toll By Plate customers receive an invoice in the mail and ultimately respond within 150 days after the first invoice

4.6% Customer receives 1st invoice and pays within 30 days

1.0% Customer receives 2nd invoice and pays within 60 days after the 1st invoice

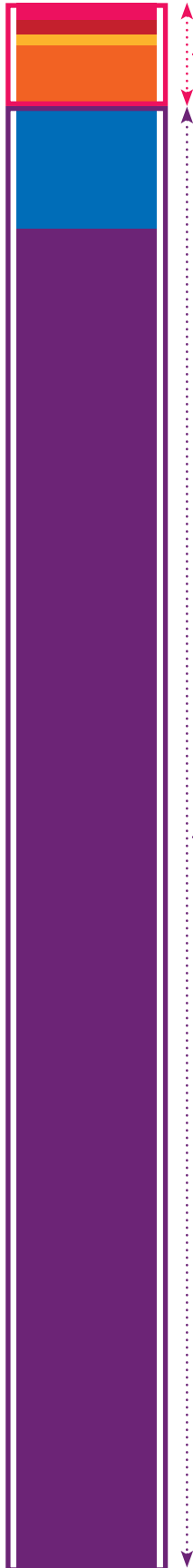
0.6% Customer responds to billing from Collections and pays within 150 days after the 1st invoice

INVOICE PAYMENT/EXPECTED PAYMENT RATE



All transactions

JAN 2022-DEC 2022



6.7%

6.7% of all transactions recorded from January 2022 - December 2022 are expected to be unbillable or uncollected, with an estimated value of \$171 million.*

Collection and enforcement efforts continue beyond the reporting period.

* Higher toll rates for Toll By Plate result in higher values per transaction paid or lost.

93.3%

93.3% of all transactions recorded from January 2022 - December 2022 are paid or expected to be paid, with an estimated value of \$1.6 billion.*

All transactions

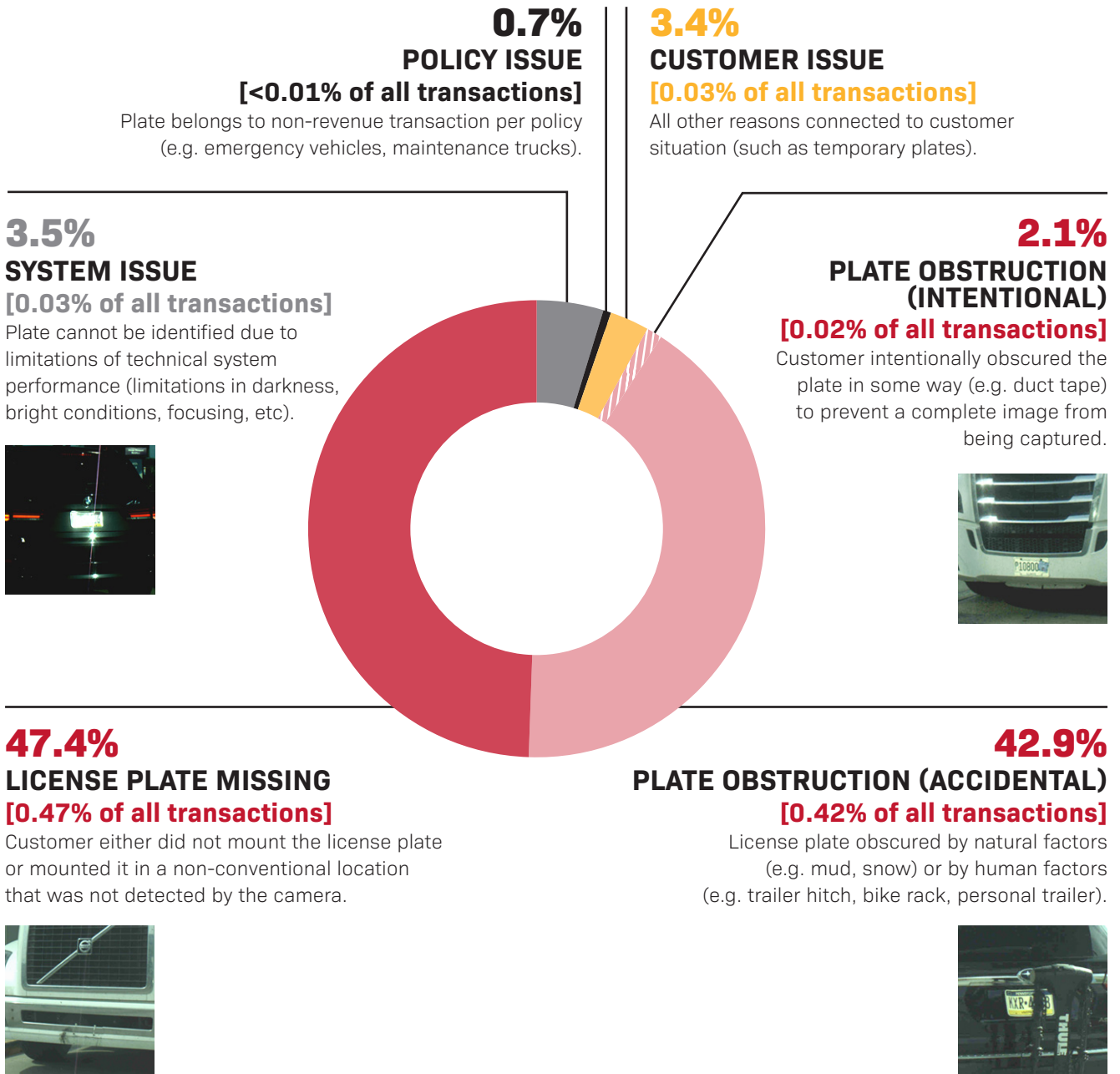
JAN 2022-DEC 2022

Pennsylvania Turnpike Commission

Summary of unreadable license plates (1.0% of all transactions)

JAN 2022-DEC 2022

Unreadable license plates represent **1% of all transactions**.
The graphic below is a further breakdown of that 1% of all transactions.



Invoices sent by state

JAN 2022-DEC 2022

Identifies all states accounting for 1.0% or more of invoices over the past 12 months. Payment rates are generally similar across states.

