

INSIDE:



Overall Performance Summary



All Transactions



All Transactions



Summary of Unreadable License Plates



Invoices
Sent by State

Reporting period:

JUN 2022-MAY 2023

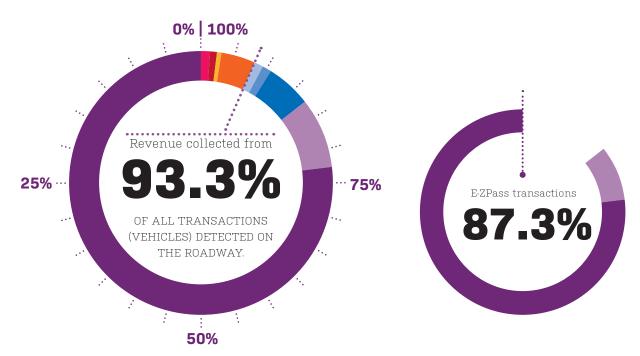
Total Transactions: 206,020,812

Revenue estimated for paid/expected paid transactions:

\$1,605,636,092

Overall performance summary

JUN 2022-MAY 2023



Percentage of all transactions within the past 12 months that were paid and expected to be paid within 150 days of the transaction being recorded.

Percentage of all transactions paid via E-ZPass, majority by transponder in the vehicle or some by license plate matched to E-ZPass customer account.

BREAKDOWN OF NON-E-ZPASS TRANSACTIONS

Unbillable

1.7% of all transactions [13.4% of Toll By Plate transactions]

Percentage of transactions that cannot be pursued, either because no license plate could be identified or because no valid address could be found for the license plate.

Uncollected

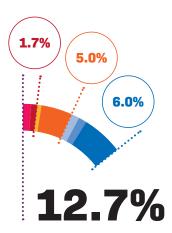
5.0% of all transactions [39.4% of Toll by Plate transactions]

Percentage of transactions for which an invoice can be generated, but the customer does not pay within 150 days.

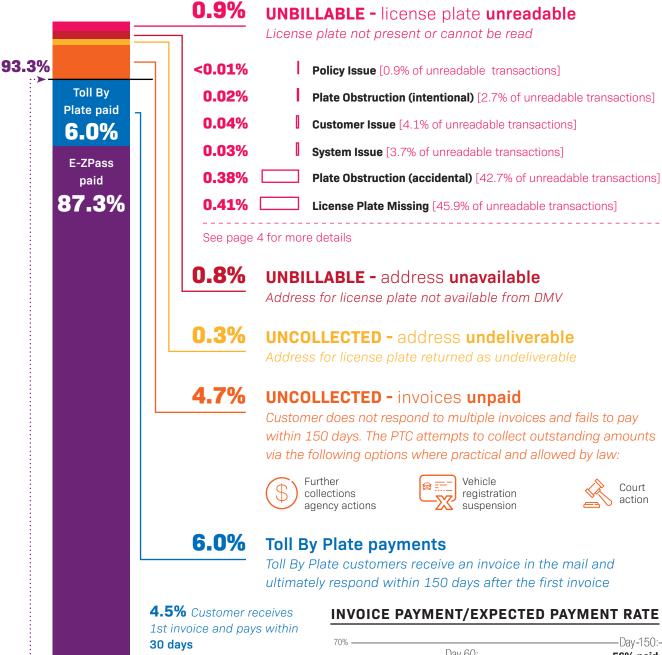
Paid and expected to be paid

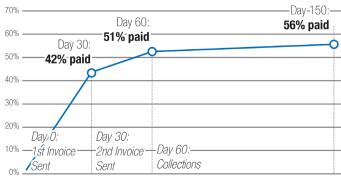
6.0% of all transactions [47.2% of Toll By Plate transactions]

Percentage of transactions for which an invoice can be generated and delivered to a customer and the customer pays within 150 days.



Percentage of all transactions made by drivers that are NOT E-ZPass customers.





All transactions

0.9% Customer receives

2nd invoice and pays within

60 days after the 1st invoice

0.6% Customer responds

to billing from Collections

and pays within 150 days

after the 1st invoice



6.7% of all transactions recorded from June 2022 - May 2023 are expected to be unbillable or uncollected, with an estimated value of \$171 million.*

Collection and enforcement efforts continue beyond the reporting period.

* Higher toll rates for Toll By Plate result in higher values per transaction paid or lost.

93.3%

93.3% of all transactions recorded from June 2022 - May 2023 are paid or expected to be paid, with an estimated value of \$1.6 billion.*

All transactions

Pennsylvania Turnpike Commission

Summary of unreadable license plates (0.9% of all transactions)

JUN 2022-MAY 2023

Unreadable license plates represent **0.9% of all transactions**.

The graphic below is a further breakdown of that 0.9% of all transactions.

0.9%POLICY ISSUE [<0.01% of all transactions]

Plate belongs to non-revenue transaction per policy (e.g. emergency vehicles, maintenance trucks).

4.1% CUSTOMER ISSUE

[0.04% of all transactions]

All other reasons connected to customer situation (such as temporary plates).

3.7%

SYSTEM ISSUE

[0.03% of all transactions]

Plate cannot be identified due to limitations of technical system performance (limitations in darkness, bright conditions, focusing, etc).



2.7%PLATE OBSTRUCTION (INTENTIONAL)

[0.02% of all transactions]

Customer intentionally obscured the plate in some way (e.g. duct tape) to prevent a complete image from being captured.



45.9% LICENSE PLATE MISSING

[0.41% of all transactions]

Customer either did not mount the license plate or mounted it in a non-conventional location that was not detected by the camera.



42.7% PLATE OBSTRUCTION (ACCIDENTAL)

[0.38% of all transactions]

License plate obscured by natural factors (e.g. mud, snow) or by human factors (e.g. trailer hitch, bike rack, personal trailer).



Invoices sent by state

Identifies all states accounting for 1.0% or more of invoices over the past 12 months. Payment rates are generally similar across states.

