

Electronic Toll Collection Information

Electronic Toll Collection Information (“ETC Information”) *may* consist of:

- Account holder information (e.g., name, address, transponder, vehicle registration);
- The time, date, and location of tolling point utilized on the PA Turnpike;
- Toll charges and/or vehicle class; and
- In certain instances, ETC Information may include an image of the vehicle.
- **Please note:** On January 5th, 2025, 00:00 hours, the Pennsylvania Turnpike implemented Open Road Tolling (ORT) east of the Reading Interchange on I-76/276 and the entire Northeast Extension, I-476. Due to this conversion, the tolling equipment at interchanges in these areas are disabled. See *attached map for more details*.
- ETC information collected by the PA Turnpike is for tolling purposes and maintenance of our tolling equipment.
- It is not designed for identification and/or surveillance purposes.
- The PA Turnpike does not retain images of vehicles when a valid E-ZPass transponder is read.

ETC Information is ***statutorily protected*** from unauthorized disclosures.

- It cannot be provided in response to Right-to-Know Law Requests, and it is not discoverable by a court order in civil actions (e.g., civil subpoenas).
- Law Enforcement officials may obtain ETC Information ***only*** through a valid search warrant, subpoena, or court order ***if*** the information requested is reasonably described ***and is solely in connection with a criminal law enforcement action***.
- There are **no exigent circumstances** that allow the Commission to provide records without first being served with a valid search warrant, subpoena, or court order.

Helpful Reminders:

- If our ETC system reads a valid transponder as the vehicle moves through a tolling point; no images are retained.
- A search cannot be completed based on a vehicle description; a search can only be performed with a registration.
- An E-ZPass transponder can be used in multiple vehicles; it is not linked to one specific vehicle. E-ZPass customer account information provided in response to a request will include all vehicles listed and account activity. Therefore, the Commission cannot verify or provide the specific vehicle in which the E-ZPass transponder was used.
- The Commission only has complete records for PA Turnpike E-ZPass Customers. Requests for information concerning non-PA Turnpike accounts should be sent to the appropriate E-ZPass agency.
- The Commission will only provide information that is expressly identified in the legal document compelling the production of records. It will not review images or video footage to identify specific information that may be responsive to an investigation.
- You can request narrowed search results by vehicle class (e.g., passenger vehicles only).
- There are no exigent circumstances that would allow the Commission to provide records without a proper request.

Sample Language Examples

When requesting Information on a specific individual or entity:

- The request must include a unique identifier such as an OLN and/or Address.

NOTE: PA Turnpike Commission does not store or have DOBs, SSNs or VINs. Including this information will delay the processing of your request.

Sample Requests:

All activity associated with John Doe, OLN: 12345678, including records [toll transactions, images, invoices, vehicles, etc.] from xx/xx/xx and xx/xx/xx.

All activity associated with Jane Doe, 123 Park Place, Harrisburg, PA 12345, including records [toll transactions, images, invoices, vehicles, etc.] from xx/xx/xx and xx/xx/xx.

All activity associated with Acme Motors, 123 Main Street, Harrisburg, PA 12345, including records [toll transactions, images, invoices, vehicles, etc.] from xx/xx/xx and xx/xx/xx.

When requesting information for a known registration, the request should include:

- Type of records requested [toll transactions, images, invoices, vehicles, etc.]
- Time Frame

Sample Request:

All images and account activity associated with PA Registration: XXXXXXXX for the period of xx/xx/xx to xx/xx/xx.

When requesting information regarding a transponder number

Sample Request:

Account information and activity associated with Transponder #: 123456789 for the period of xx/xx/xx to xx/xx/xx.

When requesting records for an unknown registration, the request should include the following:

- Specify the type of Information Requested- Images, E-ZPass Customer Data, **or both**.
NOTE: Images are only captured for vehicles not equipped with a VALID E-ZPass transponder.
- Location-Tolling Point/Direction
 - At Mainline Tolling Points West of Reading- Entry or Exit
 - At ORT Tolling points- direction of travel is required (i.e. Northbound/Southbound or Westbound/Eastbound)
- Time Frame- Date and Time
NOTE: To ensure that you receive the records you are seeking, the Commission recommends asking for records within a time frame rather than listing a specific time.
- Vehicle Class (e.g., commercial v. passenger, or Classes I through III only, etc.)

Sample Request: *All images and E-ZPass customer data including vehicles exiting at the Harrisburg East Interchange on xx/xx/xx from XX:XX hours to XX:XX hours.*

Sample Request: *All images of vehicles traveling Eastbound at the T310 tolling point on xx/xx/xx from XX:XX hours to XX:XX hours.*

System Overview Map

OPEN ROAD TOLLING

Open Road Tolling is the culmination of the PA Turnpike's decade-long journey to modernize operations on our 560+ miles of roadway. In the ORT system, tolls are charged electronically as customers drive at highway speeds beneath overhead structures, called gantries, without slowing down or stopping at toll booths. Equipment on the gantry and in the roadway classifies and identifies the vehicle and electronically processes tolls, allowing for free-flowing traffic, which reduces accidents, improves the environment, and allows new access points.

ORT launched on the mainline PA Turnpike east of Reading and the Northeast Extension on Jan. 5, 2025. It will launch west of Reading in January 2027. In areas where gantries are not yet operational, tolls will still be assessed as an interchange-to-interchange trip under the new rate structure.

- SYSTEM ACCESS POINT (ENTRY/EXIT) NO TOLL
- SYSTEM ACCESS POINT (ENTRY/EXIT) TOLLS CHARGED
- ONE-WAY TOLL POINT
- OPEN ROAD TOLLING "ORT" TOLL POINT

