**Electronic Toll Collection Information**

Electronic Toll Collection Information (“ETC Information”) ***may*** consist of:

* + Account holder information (e.g., name, address, transponder, vehicle registration);
	+ The time, date, and location of entering and exiting the Turnpike;
	+ Toll charges and/or vehicle class; and
	+ In certain instances, ETC Information may include an image of the vehicle.

Please note the following:

* ETC information collected by the PA Turnpike is for tolling purposes and maintenance of our tolling equipment.
* It is not designed for identification and/or surveillance purposes.
* The PA Turnpike does not retain images of vehicles when a valid E-ZPass transponder is read.

ETC Information is ***statutorily protected*** from unauthorized disclosures.

* It cannot be provided in response to Right-to-Know Law Requests, and it is not discoverable by a court order in civil actions (*e.g.*, civil subpoenas).
* Law Enforcement officials may obtain ETC Information ***only*** through a valid search warrant, subpoena, or court order ***if*** the information requested is reasonably described ***and is solely in connection with a criminal law enforcement action***.
* There are **no exigent circumstances** that allow the Commission to provide records without first being served with a valid search warrant, subpoena, or court order.

Helpful Reminders:

* If our ETC system reads a valid transponder as the vehicle moves through a toll plaza; no images are retained.
* A search cannot be completed based on a vehicle description; a search can only be performed with a registration.
* An E-ZPass transponder can be used in multiple vehicles; it is not linked to one specific vehicle. E-ZPass customer account information provided in response to a request will include all vehicles listed and account activity. Therefore, the Commission cannot verify or provide the specific vehicle in which the E-ZPass transponder was used.
* The Commission only has complete records for PA Turnpike E-ZPass Customers.
* It is not the Commission’s responsibility to review images or video footage.
* You can request narrowed search results by vehicle class (e.g., passenger vehicles only).
* There are no exigent circumstances that would allow the Commission to provide records without a proper request.

**Sample Language Examples**

**When requesting Information on a specific individual or entity:**

* + The request must include a unique identifier such as an OLN and/or Address.

**NOTE:** PA Turnpike Commission does not store or have DOBs, SSNs or VINs. Including this information will delay the processing of your request.

Sample Requests:

*All activity associated with John Doe, OLN: 12345678, including records [toll transactions, images, invoices, vehicles, etc.] from xx/xx/xx and xx/xx/xx.*

*All activity associated with Jane Doe, 123 Park Place, Harrisburg, PA 12345, including records [toll transactions, images, invoices, vehicles, etc.] from xx/xx/xx and xx/xx/xx.*

*All activity associated with Acme Motors, 123 Main Street, Harrisburg, PA 12345, including records [toll transactions, images, invoices, vehicles, etc.] from xx/xx/xx and xx/xx/xx.*

**When requesting information for a known registration, the request should include:**

* + Type of records requested [toll transactions, images, invoices, vehicles, etc.]
	+ Time Frame

Sample Request: *All images and account activity associated with PA Registration: XXXXXXX for the period of xx/xx/xx to xx/xx/xx.*

**When requesting information regarding a transponder number**

Sample Request: *Account information and activity associated with Transponder #: 123456789 for the period of xx/xx/xx to xx/xx/xx.*

**When requesting records for an unknown registration, the request should include the following:**

* + Specify the type of Information Requested- Images, E-ZPass Customer Data, ***or both****.*

**NOTE:** Images are only captured for vehicles not equipped with a VALID E-ZPass transponder.

* + Location-Tolling Point
	+ Direction- Entering or Exiting
	+ Time Frame- Date and Time

**NOTE:** To ensure that you receive the records you are seeking, the Commission recommends asking for records within a time frame rather than listing a specific time.

* + Vehicle Class (e.g., commercial v. passenger, or Classes I through III only, etc.)

Sample Request: *All images and E-ZPass customer data including vehicles that exited at the Harrisburg East Interchange on xx/xx/xx from XX:XX hours to XX:XX hours.*