# TOWING AND ROAD SERVICE PROVIDER RFP#08-ASP-1731

The Pennsylvania Turnpike Commission is now accepting applications for vendors to provide emergency road service/repairs, towing, recovery, and removal of abandoned and vehicles impeding traffic on the Turnpike System ranging from motorcycles to over-dimensional vehicles for the following section:

Milepost 75.3 to Milepost 99.5 East & West Bound to include Interchanges 75 (New Stanton) and 91 (Donegal) in addition to the New Stanton Service Plaza.

#### **Requirements**

The Commission requires that interested parties currently own or lease a minimum of five (5) pieces of equipment as follows:

- One (1) light-duty conventional wrecker with over a one-ton capacity and equipped with a state-of-the-art wheel lift
- Two (2) light-duty rollbacks each with over a one-ton capacity and equipped with a state-of-the-art wheel lift
- Two (2) heavy-duty recovery vehicles each with a minimum 25-ton (hydraulic or mechanical) capacity that must be capable of towing or winching large vehicles and each are equipped with a state-of-the-art under reach.

The facility must meet Pennsylvania Turnpike Commission Service Standards which require a clean, modern, secure facility with adequate customer waiting area and clean modern restrooms. The facility must be located in the advertised territory, be a certified salvor, and meet specific insurance requirements (available upon request). Equipment and personnel are required to provide 24/7 response to all incidents on Commission property/roadway.

Provider must accept major credit cards for payment (MasterCard and Visa) and honor a number of roadside assistance club memberships; AAA affiliation must be acquired prior to the contract commencing. Proper documentation must be provided.

### **Application Evaluation and Submission**

An on-site videotaping and inspection will be scheduled to verify that the information contained in the application is accurate. The selection process involves evaluation of the application and inspection and recommendation to the Commission.

Please refer to the application attached to this advertisement posting. All Applications and supporting documents submitted will become the property of the Pennsylvania Turnpike Commission. The Commission reserves the right to reject any and all applications.

All completed applications must be sent to the Commission using the appropriate address listed below and must be received no later than 12:00 Noon, Wednesday, January 7, 2009.

# Courier or Hand-carried (physical) address:

Wanda Metzger, Contracts Administrator Pennsylvania Turnpike Commission Department of Contracts Administration 700 South Eisenhower Boulevard Middletown, PA 17057

## Mailing address:

Wanda Metzger, Contracts Administrator Pennsylvania Turnpike Commission Department of Contracts Administration P.O. Box 67676 Harrisburg, PA 17106-7676

Please note that use of U.S. Mail delivery does not guarantee delivery by the listed time for submission. Applicants mailing applications should allow sufficient delivery time to ensure timely receipt of their applications.



# PENNSYLVANIA TURNPIKE COMMISSION AUTHORIZED SERVICE GARAGE APPLICATION

1.	mail address of your com	s phone number, lax phone number 24 hr number and e- ipany.			
2.	Where is your business, nearest Interchange acce	located? Give actual mileage and accurate directions to the ess gate.			
3.	Name of owner(s)/proprie	etor(s).			
4.	Form of ownership:	Individual proprietorship Partnership Registered business corporation Other			
5.	Do you own/lease the ga	Do you own/lease the garage site? (Circle one)			
<ol><li>If leased, give owner's name, address, and expiration date of lease. Provid of the lease.</li></ol>					
7.	If leased, do you have the	e option to renew? Yes No			
8.	If answer is yes, give number of years until renewal				
9.	How long have you been operating at this location				

commercial vehicles?	types of repairs for passenger and
Passenger Vehicles Commercial Vehicles	Yes No Yes No
11. Does your garage now maintain 24-hour service	? Yes No
12. Years in the towing/recovery business.	
13. Are you capable of performing the following:	
Commercial roadside service Yes Commercial tire service Yes	No No
14. Prior to accident recovery (i.e. upright/removal o capability to off-load fuel? Yes No	
If yes what is the amount	_
What is the time length required	
15. If unable to perform any of the aforementioned of providers who will.	commercial areas, please identify the
Name:Address	
Telephone No: including area code	
16. Is your garage willing to provide 24-hour, 365-d Yes No	lay mechanical and towing services?
17. How many repair bays are in your shop?	
18. Do you maintain an inventory of parts?	es No
19. Does your garage have facilities to dispense fue	el? Yes No
20. Do you have a customer waiting room(s) on you	ur premises? Yes No
21.Do you have a customer restroom(s) on your	premises? Yes No

				are footage size of the otion of the rest room(s)
23. Does yo	our garage have sp Yes		vehicles?	
24. Does yo	our garage have a s Yes	secured (locked) st _ No	orage area for v	ehicles?
25. Describ	e the size and loca	J	` ,	
26. Total nu	umber of employees	S.		
To	tal number of mech	nanics		experience
27. List the	hours your mechar	nics are on duty		
	provide the names  n separate sheet a	•	•	of their driver's licenses.
recover	identify any traini ry for wrecker opera n separate sheet a	itors.	_	um, heavy towing and
	provide criminal his nmission property (a			will respond to incidents ctors or employees
31. Are you	ı a licensed salvor?		Yes	No
If yes, no	te your license num	nber		
32 ls vour	garage readily acce	essible to lodging?	Yes No	n

lso,
age
age
of a

39. Have you or any principal officer(s) or key employee(s) been adjudged bar	krupt or
reorganized due to insolvency in the last 10 years, or was or is otherwise si	ubject to
any such prior or pending bankruptcy or reorganization proceeding?	
Yes No	

- 40. Please provide a letter of reference from each of the following:
  - a commercial account,
  - a motor club
  - a city, county or state agency.
- 41. Please list and describe on a separate sheet, all towing/recovery vehicles, service vehicles, include the make model vin number boom capacity and under lift capacity additionally all miscellaneous towing/recovery equipment available to you. Include a photograph of each towing and recovery vehicle showing the front, rear and side(s) of each unit, including all equipment owned and/or leased by you.
- 42. Please provide current photographs of your facility (ies) that show at least the following:
  - a) Exterior of facility(ies), showing all sides of the building(s).
  - b) Storage lot(s), on or off site, including a secured fenced storage lot, if available.
  - c) Interior of facility(ies), showing all bays, office areas, waiting room(s), and rest room(s) etc.
  - d) All towing/recovery equipment (See #35 above.)

By my signature, I swear, or affirm, tha	at the foregoing information is a true and
accurate description of the business of	Name of Company
and accurately states its business prac	tices and fee schedules.
I understand that failure to truthfully an practices and fee schedule(s) may elin	•
practices and fee schedule(s) may elin from consideration as a contracted ser Turnpike Commission.	Name of Company rvice garage with the Pennsylvania
	on site visit to evaluate your facility. You may send tion at any time during the application process.
	Signed
	Title
	Date
State of	_
County of	
	, being duly sworn, deposes and says he
is	of the above named garage.
Sworn before me	thisday of
in the year	